

# Account Deletion Policy

Amii Dokan (আমিই দোকান)  
Last Updated: January 31, 2026

Amii Dokan respects user privacy and provides a **simple, direct, and transparent way** for users to permanently delete their account and all associated data directly from the app.

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## 1. Who Can Delete an Account

Any registered user of Amii Dokan can delete their own account **at any time**, as long as they are logged in.

There is:

- No need to contact support
- No need to send an email
- No manual approval required

The entire process is handled securely inside the app.

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## 2. How to Delete Your Account

A user can delete their account by following these steps:

1. Log in to the Amii Dokan app
2. Open the **Drawer Menu**
3. Scroll to the last option and select **Delete Account**
4. Enter your account password for confirmation
5. Click **Account Delete**
6. Confirm the final dialog (“Delete করুন”)

Once confirmed, the deletion process starts immediately.

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### 3. What Happens After Account Deletion

When an account is deleted:

- The user account is permanently removed
- All personal information is deleted
- All shop information is deleted
- All business, invoice, product, and transaction data is deleted
- All support tickets and related records are deleted

**No copy, backup, or archive of the data is kept** on our servers or anywhere else.

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### 4. Data Permanency & Recovery

- Account deletion is **permanent and irreversible**
- Deleted data **cannot be recovered**
- There is no way to restore an account once deletion is completed
- After deletion, the user will no longer be able to access the app or any previously stored data

Users are strongly advised to review their data before confirming account deletion.

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### 5. No Support or Email Required

Deleting an account:

- Does **not** require contacting customer support
- Does **not** require email verification
- Does **not** involve any delay or manual process

Users have full control to delete their account independently from within the app.

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## 6. Transparency & User Control

Before deleting an account:

- Users can review the **Account Deletion Policy** inside the app
- Users are clearly informed that deletion is permanent
- Users must confirm the action to prevent accidental deletion

This ensures transparency, user awareness, and full control over personal data.

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## 7. Contact Information

If you have questions about this Account Deletion Policy (not for deletion requests), you may contact us:

### App Information

**App Name:** [Amii Dokan \(আমিই দোকান\)](#)

**Website:** <https://amiidokan.nxtwave.studio>

### Developer Information

**Developer:** [NXT Wave Studio](#)

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**Website:** <https://nxtwave.studio>