

# Privacy Policy

**Amii Dokan (আমিই দোকান)**  
*Last Updated: January 31, 2026*

NXT Wave Studio built the **Amii Dokan (আমিই দোকান)** app as a commercial application. This Service is provided by NXT Wave Studio and is intended for use by shop owners and business users in Bangladesh.

This Privacy Policy explains how we collect, use, store, and protect your information when you use our mobile application and related services.

By using Amii Dokan, you agree to the collection and use of information in accordance with this Privacy Policy.

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## 1. Information We Collect

We collect only the information that is necessary to operate the app properly and provide core POS, invoice, and business management features.

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### 1.1 Personal & Account Information

When you create an account or use the app, we may collect the following information:

- **Name**  
Used to identify you as the account holder and for support communication.
- **Mobile phone number**  
Used for login, account verification, security purposes, and important service communication.
- **Shop name**  
Displayed on invoices, records, and inside the app to represent your business.
- **Login credentials**  
Used to securely authenticate your account and prevent unauthorized access.
- **Shop ID and Shop Number**  
Internal identifiers used by our system to uniquely identify your shop and manage data correctly. These are not shared publicly.

This information is required to create, manage, and secure your account and shop data.

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## 1.2 Business & Transaction Data

To provide POS, billing, and invoice management features, the app may store:

- **Product names (Bangla or English)**  
Used to list and manage products inside your shop inventory.
- **Product prices**  
Required to calculate totals, invoices, and sales reports.
- **Invoice numbers**  
Used to uniquely identify each invoice and maintain proper records.
- **Sales totals**  
Used to generate sales summaries and business reports.
- **Payment status (paid, due)**  
Helps track payments and outstanding dues for invoices.
- **Customer name and phone number (only if entered by the user)**  
Used for invoice reference and customer tracking. This information is optional and entered entirely by the shop owner.

All business and transaction data belongs to the shop owner and is used only to provide business management features within the app.

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## 1.3 Support & Communication Data

When you contact customer support or submit a support ticket, we may collect:

- **Your name**  
Used to identify you during support communication.
- **Contact number**  
Used to respond to your issue if follow-up is required.
- **Message content**  
The details you provide about your problem or request.
- **Support ticket history**  
Stored to track past issues and improve support quality.

This information is used strictly for customer support, issue resolution, and service improvement.

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## 1.4 Technical & Log Data

To ensure app stability, security, and performance, we may automatically collect certain technical information, including:

- **Device model**  
Helps us understand which devices the app is running on and fix device-specific issues.
- **Android version**  
Used to ensure compatibility and improve app performance across Android versions.
- **App version**  
Helps us identify bugs related to specific app releases.
- **IP address**  
Used for security, fraud prevention, and server communication.
- **Date and time of usage**  
Used to analyze app activity patterns and system performance.
- **Error logs and crash reports**  
Help us identify and fix app errors to improve user experience.

This data is collected automatically and used only for troubleshooting, security, and performance improvement.

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## 1.5 Third-Party Services Used by the App

The app may use the following third-party services, which may collect certain information as part of their normal operation:

- [Google Play Services](#)  
Required for app distribution, updates, security, and core Android functionality.
- [AdMob](#) (for personalized and non-personalized ads)  
Used to display ads inside the app. AdMob may collect device identifiers and ad interaction data in accordance with Google's privacy policies.
- [Google Analytics for Firebase](#)  
Used to understand how users interact with the app, such as feature usage and app performance, helping us improve the service.
- [Custom Ads Services](#)  
Used to display in-app banners and interstitial advertisements. These services may collect limited device or interaction data for ad display purposes.
- [Meta Audience Network](#)  
Used to show advertisements. Meta may collect and process data according to its own privacy policy.

Users are encouraged to review the privacy policies of these third-party services to understand how they handle data.

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## 2. Information We Do NOT Collect

We respect your privacy and limit data collection strictly to what is necessary.

**Amii Dokan does not:**

- **Track your real-time location**  
The app does not use GPS or location tracking in any form.
  - **Access your contacts**  
We do not read or store your phone contacts.
  - **Read SMS messages**  
The app does not access or read your SMS inbox or messages.
  - **Access your microphone**  
No audio recording or microphone access is used.
  - **Access your camera (unless explicitly required by a future feature)**  
The camera is not used in the current version of the app. If a future feature requires camera access, users will be clearly informed and asked for permission.
  - **Collect personal photos or media files**  
The app does not scan or upload photos, videos, or media from your device.
  - **Sell or rent your personal data**  
Your data is never sold, rented, or traded to any third party.
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## 3. How We Use Your Information

We use the collected information only to operate and improve the app. Specifically, your information is used to:

- **Provide POS, invoice, and shop management features**  
This includes product management, billing, invoice creation, and sales tracking.
- **Authenticate users and protect accounts**  
To ensure that only authorized users can access shop data.
- **Maintain transaction and sales records**  
Required for accurate business records, invoices, and reports.
- **Respond to support requests**  
To communicate with users and resolve technical or account-related issues.
- **Improve app stability and performance**  
Technical data helps us identify bugs, crashes, and performance issues.
- **Prevent fraud and unauthorized access**  
Security-related data helps protect accounts from misuse.
- **Comply with legal obligations if required**  
Certain data may be processed or retained if required by applicable laws or government authorities.

We do not use your data for any purpose other than those described above.

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## 4. Data Sharing and Third Parties

We take data sharing seriously and keep it to an absolute minimum.

- **We do not sell or share your personal data with advertisers or marketers.**

Your data may be shared **only** in the following limited situations:

- **Secure server and hosting services**  
Data may be processed or stored on secure servers required to operate the app properly.
- **Legal authorities**  
Information may be disclosed if required by law, regulation, or legal process.
- **Technical service providers**  
Trusted service providers may access limited data strictly for app operation, maintenance, or security purposes.

All third parties are required to:

- Use your data only for authorized purposes
- Protect your data with appropriate security measures
- Not disclose or misuse your information

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## 5. Data Security

We take the security of your data seriously and follow reasonable and standard practices to protect it.

Our security measures include:

- **Secure server storage**  
Your data is stored on secure servers designed to protect information from unauthorized access.
- **Encrypted communication (HTTPS)**  
All data exchanged between the app and our servers is encrypted to prevent interception during transmission.
- **Access control and authentication**  
Only authorized users can access their accounts, and internal access to data is restricted.
- **Limited internal access to sensitive data**  
Only necessary personnel are allowed access to sensitive information, and only for operational purposes.

While we take strong precautions, no method of data transmission over the internet or electronic storage is completely secure. Therefore, we cannot guarantee absolute security, but we continuously work to improve our protections.

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## 6. Data Retention

We retain your information only for as long as it is needed to operate the app and provide services.

- Your data is stored while your account remains active.
- If you stop using the app or request account deletion, your personal data will be removed in accordance with our **Deletion Policy**.
- Certain business or transaction records may be retained for a limited time if required by law or for valid accounting and audit purposes.

We do not keep your data longer than necessary.

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## 7. Account & Data Deletion

We respect your rights over your personal data and give you full control within the app.

You have the right to:

### **Access and view your data**

You can view your personal, shop, and business-related data directly from within the app at any time.

### **Correct or update your information**

You can update your account and shop information from the app where editing is available.

### **Request a copy of your data**

If you need a copy of your data, you may contact us via email or through the in-app support system. After verification, we will provide your data in a reasonable format.

### **Delete your account and personal data**

You can delete your account directly from the app without contacting us by email or submitting a separate request. Once you confirm account deletion, your account and all associated personal, shop, and business data will be permanently deleted.

**Please note:**

- Users can review the [Account Deletion Policy](#) inside the app before deleting their account.
- When an account is deleted, **all data is permanently removed from our servers.**
- **No copy or backup of the data is retained** in any form.
- **Deleted data cannot be recovered** under any circumstances.
- After account deletion, **access to the app and all stored data will no longer be available.**

This process ensures transparency, full user control, and compliance with applicable data protection requirements.

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## **8. Children's Privacy**

Amii Dokan is a business application intended for use by shop owners and business operators.

The app is **not designed for children** and is **not targeted toward users under the age of 13**. We do not knowingly collect personal information from children under 13 years of age.

Due to the nature of the app, which includes business transactions, financial calculations, and record management, we **recommend that users be at least 17 years of age** to use the app responsibly.

If a parent, guardian, or shop owner allows a minor to access or use the app, such use is under the supervision and responsibility of the adult account holder.

If we become aware that personal data of a child under 13 has been collected without appropriate supervision, we will take steps to delete such information promptly.

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## **9. Links to External Websites**

The app or our website may contain links to third-party websites or services for reference or additional information.

Please note that these external websites are **not operated by us**. We do not have control over their content, privacy practices, or policies. We strongly encourage users to review the privacy policies of any third-party websites they visit.

We are not responsible for the privacy practices or content of third-party sites or services.

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## 10. Payments & Subscriptions

Amii Dokan does not process payments or subscriptions inside the application.

Subscriptions are used **only to extend invoice access**. By default, users can access invoices for a limited period. Additional invoice access is available through subscription plans that are **activated manually by our support team** after verification.

Subscription activation is handled **outside the app**, and the app does **not use Google Play Billing or in-app purchases**.

Subscribing to a plan **does not remove advertisements**, and ads may continue to be displayed regardless of subscription status.

For full details, users are encouraged to review our [Subscription Policy](#).

## 11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in the app, legal requirements, or our practices.

Any updates will be posted on this page, and the “**Last Updated**” date at the top of the policy will be revised accordingly.

By continuing to use the app after any changes are made, you acknowledge and accept the updated Privacy Policy.

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## 12. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or how your data is handled, please contact us using the information below.

### App Information

**App Name:** [Amii Dokan \(আমিই দোকান\)](#)

**Website:** <https://amiidokan.nxtwave.studio>

### Developer Information

**Developer:** [NXT Wave Studio](#)

**Support Email:** [contact.nxtwavestudio@gmail.com](mailto:contact.nxtwavestudio@gmail.com)

**Website:** <https://nxtwave.studio>